# AVONDALE POLICE DEPARTMENT



ALEAP On-Site Assessment August 3<sup>rd</sup> and 4<sup>th</sup>, 2022

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July 12, 2022

Chief Lance Spivey, St. Johns Police Department Lieutenant/Assessor Shane Sloma, NAU Police Department

Dear Chief Spivey and Lieutenant Sloma,

On behalf of the Avondale Police Department and the City of Avondale, I would like to welcome you to Avondale and thank you for taking time out of your busy schedule to participate in our first ever accreditation. The Department is excited to leverage ALEAP's expertise to ensure we are providing the best possible services to our community.

The welcome packet contains information about our agency and the City of Avondale. Our goal is to ensure your visit in Avondale is pleasant, engaging, and informative and we hope this information will assist in gaining a better perspective of our agency and city and provide details to assist you as an assessor.

Your experience and dedication to the accreditation process is invaluable and our entire staff is looking forward to meeting and working with you. If you have any questions, please contact me or one of our staff and we will be happy to help you in any way we can.

Sincerely,

Memo Espinoza

M. Esar

Police Department
11485 W Civic Center Drive | Avondale, AZ 85323
Phone (623) 333-7000 | Fax (623) 333-0700 | TDD (623) 333-0010
www.avondale.org





# "Serving with Honor"

### Avondale Police Department Vision Statement

"To become the leading Arizona Law
Enforcement agency by hiring and
retaining professional employees who
embrace our values while
enhancing community partnerships."



**Fairness** 

Integrity

Wellness

**Open Communication** 

**Employee Involvement** 

**Mindset** 

**VALUES** 

Diversity

Customer Service

**Professionalism** 

**Teamwork** 

**Accountability** 

## **On-Site Points of Contact**

| NAME            | TITLE                           | PHONE NUMBER        |
|-----------------|---------------------------------|---------------------|
| Memo Espinoza   | Chief of Police                 | 623-333-7235        |
| Jonathan Martin | Interim Assistant Chief         | 623-333-7228        |
| Mike Folia      | Interim Assistant Director      | 623-333-7363        |
| Tom Alt         | Public Safety Acting Lieutenant | 623-333-7284        |
|                 |                                 | 623-204-6330 (cell) |
| Mary Gillespie  | Accreditation Manager           | 623-333-7395        |
|                 |                                 | 520-508-1938 (cell) |



## **Locations**

#### **Main Station**

11485 W Civic Center Dr, Avondale, AZ 85323

#### **Cashion Sub-Station**

10857 W Pima St, Avondale, AZ 85323

#### **Historic Old Town Sub-Station/Detention Facility**

519 E Western Ave, Avondale, AZ 85323

#### **Northwest Sub-Station/Estrella Mountain Community College Campus**

3200 N Dysart Rd, Avondale, AZ 85392

## The Schedule

## Day 1 Wednesday August 3<sup>rd</sup>, 2022

| TIME        | ACTIVITY   | LOCATION                 |
|-------------|--|--------------------------|
| 0800 – 0900 | Introduction with ALEAP Assessors and AVPD Command Staff / Static Display  | 103C / Rear Parking Lot  |
| 0900 – 0930 | Interview: Chief Memo Espinoza   | Estrella Conference Room |
| 0930 – 0945 | Site Inspection: Records Department facilitated by Manager Kimberly Martinez   | 103C                     |
| 0945 – 1000 | Site Inspection: Communications, facilitated by Interim Assistant Director Michael Folia                               | 103C                     |
| 1000 – 1030 | Site Inspection: Criminal Investigations Bureau / ID Section facilitated by Lt. Brandon Busse                          | 103C                     |
| 1030 – 1115 | Site Inspection: Property and Evidence, facilitated by Lt. Brandon Busse   | 103C                     |
| 1115 – 1145 | Site Inspection: Professional Standards Bureau / Community Services, facilitated by Lt. Olivia Contreras               | 103C                     |
| 1145 – 1245 | Hosted Lunch   | TBD                      |
| 1245 – 1330 | Site Inspection: Detention, facilitated by Manager<br>Martin Lopez, and Interim Assistant Director<br>Michael Folia*   | 103S / Detention         |
| 1330 – 1500 | Ride-Along (Squad 2, 3, 5) **  |                          |
| 1500 – 1615 | Site Inspection: Traffic / Community Action<br>Team / Street Crimes Unit / K9, facilitated by Lt.<br>Heath Brittan *** | 103NW/103B/103 Cashion   |
| 1615 – 1700 | Assessor Work Time / File Reviews  | Estrella Conference Room |
| 1700 – 1800 | Dinner with Executive Command Staff  | TBD                      |

<sup>\*</sup>Day 1 Assessors transported to Detention upon completion of lunch and picked up at Detention by officers facilitating the ride-along

<sup>\*\*</sup>Day 1 Officers facilitating the ride-along will drop assessors off at 103 NW for site inspection

<sup>\*\*\*</sup>Day 1 Lt. Brittan (or representative) will transport assessors from 103 NW to 103B for site inspection, from 103B to 103 Cashion for site inspection, and then back to 103C for completion of day

## The Schedule

## Day 2 Thursday August 4<sup>th</sup>, 2022

| TIME        | ACTIVITY   | LOCATION                 |
|-------------|--|--------------------------|
| 0700 – 0900 | Site Inspection: Phoenix Raceway/ Emergency Operations Center, facilitated by Interim Assistant Chief Jonathon Martin / Lt. Mathew Hintz | Phoenix Raceway / EOC    |
| 0900 – 1000 | Public Call-in Session   | Estrella Conference Room |
| 1000 – 1030 | Exit Interview with Chief Memo Espinoza and Accreditation Team   | Estrella Conference Room |





## City of Avondale History

Avondale's founding father, William "Billy" G. Moore, arrived in Arizona in the late 1860s, settling near the Agua Fria River in 1880. Billy Moore called his settlement "Coldwater, Arizona" - apparently both for the river and the water that flowed from a local spring. He served a brief stint as Justice of the Peace for the Agua Fria

area. He bought land, established a stage stop, erected a saloon and a general store, and was Postmaster of Coldwater from 1901 till 1905.



Originally near the Coldwater Stage Station in the 1880's, commerce was at the heart of Avondale even then. Avondale

had its beginnings as one of the



very earliest stage stations in the region, supplying travelers with provisions on their way from Tucson to northern Arizona and California. The town grew to include, and took its name from, Avondale Ranch where the post office was established in 1896. In the early 1900s, the Coldwater post office moved to a site near Avondale Ranch. The post office soon became known as Avondale, and the name Coldwater was discontinued. In December 1946, the City of Avondale was incorporated.

Subsequent development resulted in a conglomeration of styles and architecture along Western Avenue typical of small western towns, with ranching, the railroad, and cotton farming as main industries. Recently, the city has seen tremendous growth in new development, both residential and commercial, while the Old Town area along Western Avenue preserves the historic business district and safeguards opportunities for small, independent businesses.

















## **Mayor and City Council**

Avondale operates under the Council-Manager form of government, in accordance with its Charter. Legislative authority is vested in a seven-member City Council consisting of a Mayor and six Council Members elected at-large for a term of four years. The Mayor and Council appoint the City Manager and such other officers deemed necessary and proper for the orderly government and administration of the affairs of the City, as prescribed by the constitution and applicable laws, and ordinances.



Front Row (L to R): Council Member Gloria Solorio, Mayor Kenn Weise, Vice Mayor Veronica Malone

Back Row (L to R): Council Member Mike Pineda, Council Member Curtis Nielson, Council Member Bryan Kilgore,
Council Member Tina Conde

## City Manager's Office



Cherlene Penilla, Acting City Manager

The City Manager is the Chief Executive Officer of the City, and is responsible for the administration of the City in accordance with the City Council policy and Charter requirements. The City Manager oversees the day-to-day operations of the City's 13 departments.

The City Manager submits the City budget to Council each fiscal year and advises Council of future financial needs of the City. The City Manager is also responsible to appoint and remove all officers and employees of the City, subject to Civil Service provisions and the City Charter.

## Avondale Police Department History



In December, 1946, the City of Avondale was incorporated. What originally started as a station

for the Southern Pacific Railroad has grown into a small business district surrounded by citrus and dairy farms. In 1947, the Police and Fire Departments were formed. However, by 1960, the police station on Western Avenue only contained two patrol cars and two police officers. Not



much crime occurred in Avondale, but when it did, the police were always there to respond.

While the historical station on Western Avenue still exists today and also contains the detention facility, the main station now resides on 11485 W Civic Center Drive.



Avondale's population has blossomed to a population of over 80,000 residences since its early days as a railroad station which helped to service travelers to and from the neighboring cities.

Avondale Police Officers were once referred to as "Patrolmen" which changed to officer in the mid-1970's. Prior to wearing the current black uniforms worn by our men and women, Avondale police wore tan uniforms until 1976, the change was due in part by former Chief Carl Fisher. Avondale Police wore the "Eagle" patch from 1968 to 1996. Officers across the nation typically wore ballistic helmets from the 1960's to the 1970's.



1981 - 1989 John C. Lopez 1947 - 1949 Hiram Long

1989 - 1996 C.J. "Jim" Stewart 1949 - Lee Shepard

1949 - 1955 Harry T. Rex 1996 - 2001 Floyd Lowe

1955 - 1958 L.R. Turner 2001 - 2004 Steve McKinnon

1958 - 1962 Herman "Ham" Coleman 2004 - 2013 Kevin Kotsur

1962 - 1975 John C. Lopez 2013 - 2022 Dale Nannenga

1975 - 1981 Carl W. Fisher 2022 - Present Memo Espinoza

## **Police Department Command Staff**

#### Chief Memo Espinoza



Memo Espinoza is the Chief for the Avondale Police Department. Memo grew up in Avondale and attended Agua Fria High School. Memo is a former U.S. Marine and has been with the Avondale Police Department since July of 1997. During Memo's police officer career he has worked as a detective, corporal, sergeant, and lieutenant with experience in criminal investigations, hiring, recruitment and training and SRD Sergeant. Memo served 6 years as a member of the Tactical Operations Unit (SWAT) as an operator and is trained as a negotiator for the team. Memo has served as the Avondale Police Department's Public Information Officer and was assigned as the Lieutenant for the Criminal Investigations Bureau. Memo earned a Bachelor's Degree in Public Safety Administration from Grand Canyon University and his Master's in Business Administration from the University of Phoenix. He is a graduate of the Northwestern University School of Police Staff and Command. Memo also graduated from the FBI National Academy in September of 2018.

#### **Interim Assistant Chief Jonathan Martin**

Jonathon Martin Assistant Chief (Interim) Avondale Police of the Department. Jonathon is a native of Arizona and grew up in Litchfield Park where he attended Agua Fria High School. Jonathon has been with the Avondale Police Department since 2001. During Jonathon's career with the Avondale Police Department he has held several assignments: SWAT Operator, Street Crimes Unit Detective, Patrol Sergeant, Property Crimes Sergeant, Persons Crimes Sergeant, Internal Affairs Sergeant, 🔀 Patrol Lieutenant, Criminal Investigations Lieutenant, and Special Investigations Bureau Lieutenant. Jonathon is a graduate of the Northwestern University School of Police Staff and Command. Jonathon is currently working on his Bachelor's degree in Public Safety Administration through Ottawa University.



#### **Interim** Assistant Director Mike Folia



Mike Folia is currently the Assistant Director (Interim) of Avondale Police Department, in charge of Support Services, for the Avondale Police Department. Support Services includes the Professional Standards Bureau (Hiring, Training, Neighborhood Resource Officers, SRO's, and Volunteers), Detention, Animal Control, Park Rangers, Fleet and Communications. Prior to his current role, Mike has been the Police Communications Manager since he started with Avondale in September of 2016. Mike has worked in Police Communications for over 17 years including eight years at the Peoria Police Department in Arizona. He was introduced to dispatching while working as Security for the Irvine Spectrum in Southern California. From there, he became a Dispatcher for Benton County Emergency Services in Washington state. In 2008, Mike lateralled to the Peoria Police Department where he continued to develop his career. In 2011 he became a Supervisor at the age of 24. He

earned the Arizona APCO/NENA Supervisor of the Year in 2016. Mike graduated from Northwestern University's School of Police Staff and Command, class 502 and is currently working towards his Bachelor's Degree in Management. Mike is passionate about Police Communications and has taught a variety of subjects in the field. He has several certifications including Organizational Leadership, Verbal Communications Tactics, Critical Incident Management, 911 Ethics and Liability and has a certificate from the Hispanic Leadership Institute. Mike is also an Arizona Post General Instructor who specializes in Police Communications.



#### Lieutenant Albert Bates

Albert Bates is a lieutenant assigned to the Patrol Bureau and has been with the Avondale Police Department since 2006. Prior to his service with Avondale, he spent almost 7 years with the Mesa Police Department. Albert is originally from Lawton, Oklahoma and just after high school joined the U.S. Navy. Albert spent more than 8 years in the Navy, serving onboard a command ship and a fast frigate before being assigned to recruiting duty in Arizona. Albert is also assigned as the tactical operations unit commander for the Police Department.

#### Lieutenant Heath Brittan

Heath Brittan is currently assigned as the lieutenant in the Special Investigations Bureau and joined the Avondale Police Department in 2013, with prior service with the Chandler Police Department. Heath grew up in Glendale and graduated Greenway High School in 1996. Heath continued his education and graduated with a Bachelor's Degree in Business Management and a Masters in Criminal Justice and Security. During Heath's career with the Avondale Police Department he has held several assignments: Patrol Officer, Street Crimes Unit Detective as a member of the Arizona State Gang Taskforce (GIITEM), Terrorism Liaison Officer (TLO), Persons Crimes Detective, Patrol Sergeant, and Property Crimes Sergeant.





#### Lieutenant Brandon Busse

Brandon Busse has been with Avondale Police Department since 2005 and is currently assigned as the lieutenant over the Criminal Investigation Bureau where he oversees the Property and Evidence, and Identification sections. Brandon grew up in the West Valley where he attended Tolleson Union High School. During Brandon's career with the Avondale Police Department he has worked as a Field Training Officer, Driving Instructor, Patrol Sergeant, Hiring and Training Sergeant and School Resource Officer Sergeant. Brandon has also served as the Avondale Police Department's Public Information Officer.

#### **Lieutenant Olivia Contreras**



Olivia Contreras is originally from Wheeling, West Virginia where she attended West Liberty State College and received a double B.S. in Psychology and Criminal Justice. She moved to Arizona in 2000 to pursue her Master's in Psychology. Olivia started with the Avondale Police Department in 2005. In 2020 she promoted to Lieutenant and currently works in the Professional Standards Bureau overseeing hiring, training and community services. During Olivia's career with the Avondale Police Department she has held several assignments: Patrol Sergeant, Special Victim's Unit Sergeant, Hostage Negotiator, Person's Crimes Detective, Special Victim's Unit Detective, and patrol. During her tenure she helped to implement a Mentorship program with one of the local middle schools and develop the Community Service Officer program within the department. Olivia has been actively involved in Law Enforcement Torch Run for Special Olympics AZ since 2011 and currently sits on the Arizona State Council. In 2019 she was selected to represent the law enforcement community for Arizona at the Special Olympics World Games in Abu Dhabi.

Olivia has received the Distinguished and Meritorious Service Awards for her work with Special Olympics and the Special Victim's Unit.

#### **Lieutenant Matt Hintz**

Mathew Hintz grew up in Avondale and Tolleson and attended Independence High School. Mathew has been with the Avondale Police Department since 2005 and is currently a lieutenant assigned to the Patrol Bureau. Prior to Mathew's law enforcement career, he served 8 years in the U.S. Army, having served tours in both Bosnia and Iraq. During Mathew's tenure with the Avondale Police Department, he has worked as a Field Training Officer, an operator for the Tactical Operations Unit (SWAT), a Persons Crimes Detective, and as a Public Information Officer. In his current duties, he oversees the Body Worn Camera Program and Field Training Officer Program. As a supervisor, Mathew has supervised patrol, the School Resource Officer Unit, Property Crimes Investigations Unit, Identification Technician and Property and Evidence Sections, and the False Alarm Program. Mathew earned his Bachelor's Degree in Public Safety Administration and Emergency Management, and his Master's in Leadership from Grand Canyon University.



#### **Lieutenant Varney Lopez**



Varney Lopez grew up in the Phoenix area and in 2004 joined the Avondale Police Department, currently serving as Lieutenant overseeing the Professional Standards Bureau. He has served in a variety of functions within the Department to include Field Training Officer (FTO), SWAT team member, and promoting to Sergeant. As a Sergeant, Varney was assigned to work with several communities to include Cashion, the Sanctuary, Cambridge Estates, Coldwater Ridge and Las Ligas, establishing a positive relationship with the community by decreasing crime and improving the overall safety as well as the interaction with the Police Department. He eventually became part of the Training Unit where he served as a Defensive Tactics Instructor, Taser Instructor, and Fitness Instructor, at the same time supervising the Field Trainers and training several new Officers. Varney earned his Bachelor's Degree in Public Safety Administration, his Masters in Public Administration with an Emphasis in Government and Policy from Grand Canyon University, and attended the Northwestern University School of

Police Staff and Command.

#### **Detention Support Services Manager - Martin Lopez**



Martin Lopez became the Detention Support Services Manager for the Avondale Police Department in April 2019. A Glendale native, Martin graduated from Apollo High School in 2000. He attended Glendale Community College and was a part of the 2000 National Championship Gauchos Football team. Martin comes from the Glendale Police Department where he served 16 years. Martin started as a Detention Officer in 2003 working in the Glendale Jail. Eventually he promoted to the rank of Sergeant in 2011 and worked in the jail until he had the opportunity of transferring to Glendale City Hall as a Security Supervisor in 2017. At City Hall Martin oversaw the whole City Security network and had the opportunity to work with City Management and City Council members. Martin's assignments also include overseeing Animal Control, Park Rangers and PD Fleet Support.

#### **Police Administration Manger - Kimberly Martinez**

Kimberly Martinez grew up in Connecticut and moved to Arizona in 1996. Kimberly has more than 30 years' experience in business management and administration in both the private and public sectors. Prior to coming to the Avondale Police Department, Kimberly served as an Administrative Services Officer with the Department of Corrections. She was hired by the Avondale Police Department in April 2003 as the Police Administration Manager. In her current role she is responsible for the overall fiscal management of the police department's budget, management of the Records Bureau, 20 Day Tow Program, False Alarm/NIBRS Program, CAD-RMS Systems Analyst, and grant administration. Kimberly has an Associate's Degree in Accounting and Business Administration from Manchester Community Technical College, a Bachelor's Degree in both Business Administration and Business Management from the University of Phoenix, and a Master's Degree in Public Administration from Arizona State University.



#### **Interim Communications Manager - Lidia Tsuma**



Lidia Tsuma grew up in Chicago, IL and relocated to sunny Arizona with her family in 2006. Lidia has been with Avondale Police Department since May of 2007. She started her career as a Police Communications Dispatcher and promoted to Police Communications Supervisor in 2014. She is the department's System Security Officer and ensures all Police personnel obtain and maintain their Terminal Operator Certificate. She also oversees the hiring and training of Communications personnel. Lidia is currently assigned as the interim Communications Manager.

## Office of Public Safety



Public Safety Chief Dale Nannenga

**Municipal Security** 

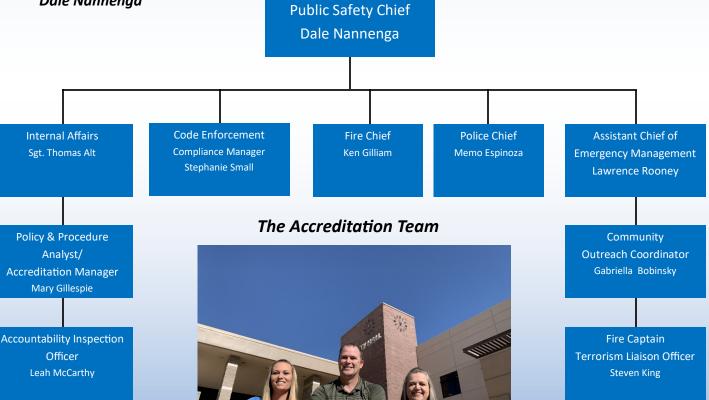
Sgt. Jose Moreno

The Office of Public Safety was created to ensure stronger coordination and communication between the Fire and Medical Department, Police Department, and Code Compliance.

The Public Safety Chief oversees the Avondale Police Department, Avondale Fire Department, Municipal Security, and Emergency Management. Internal Affairs, Policy and Procedure Analyst, Accountability Inspection Officer, and Accreditation Manager are all within the Office of Public Safety.

Threat Liaison Officer -

Police (part time)
William Penny



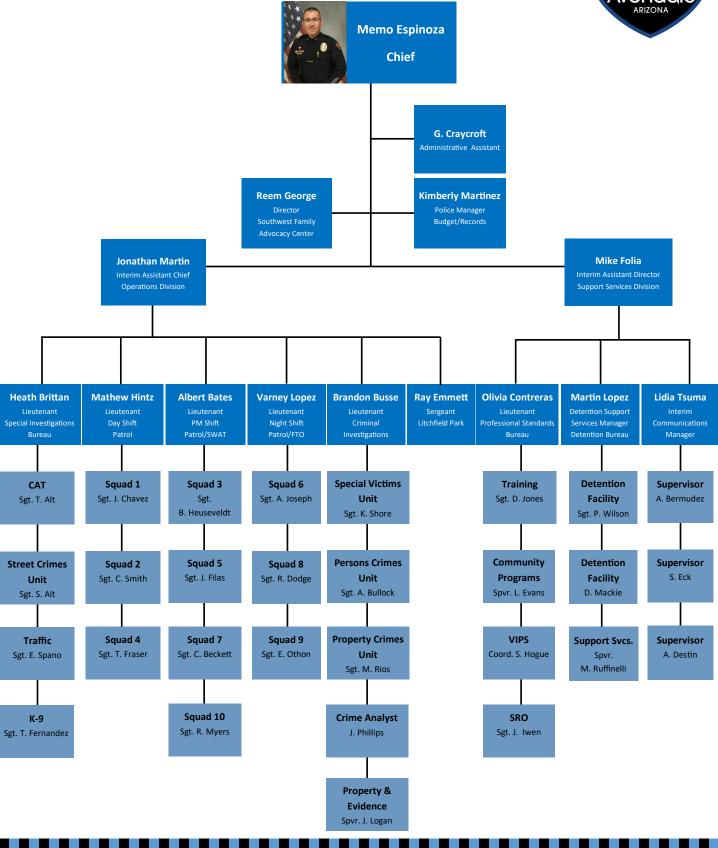
Left to Right—Leah McCarthy, Accountability Officer; Sgt. Tom Alt, Internal Affairs Sergeant; Mary Gillespie, Accreditation Manager

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## **Avondale Police Department**

### **Organizational Chart**

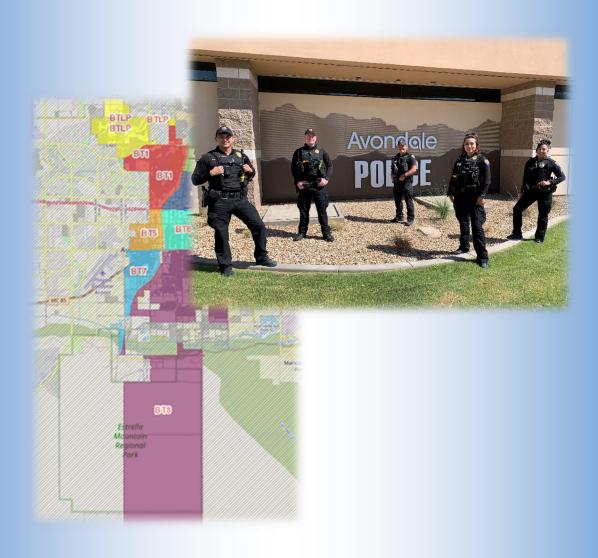




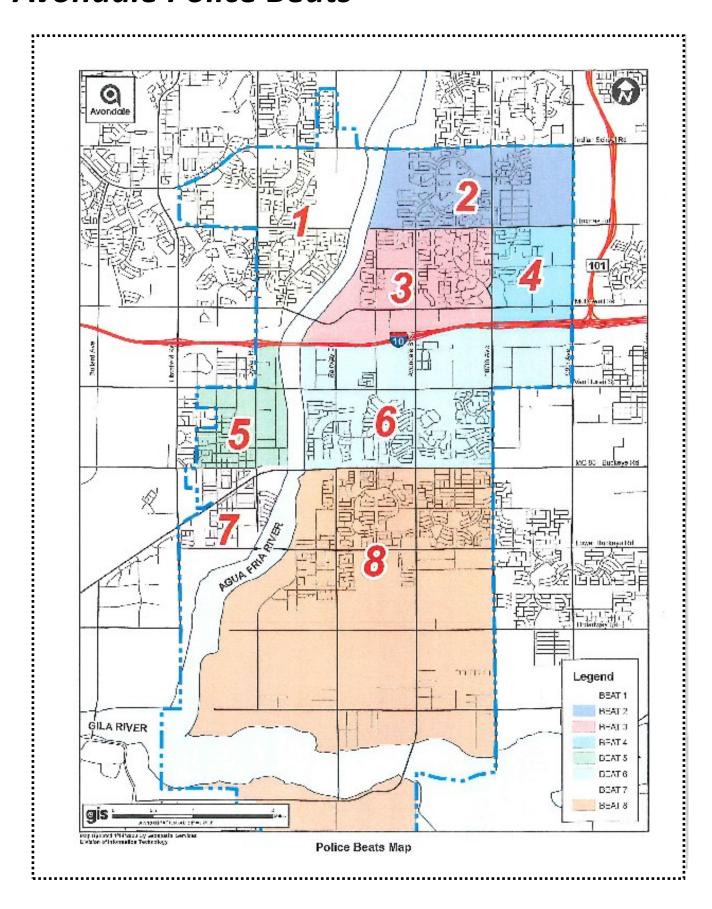


# Police Department Divisions and Beat Map

The Avondale Police Department breaks down into two divisions which are the Patrol Division and Support Services Division.



## **Avondale Police Beats**



### **Patrol Division**



The Patrol Division is managed by Interim Assistant Chief Martin and contains the *Patrol Bureau*, *Special Investigations Bureau*, and the *Tactical Operation Unit*.

#### Patrol Bureau:







The Patrol Bureau is comprised of 3 Patrol Lieutenants, 10 Sergeants, 61 Patrol Officers, and 3 Community Service Officers. Patrol Sergeants and Patrol Officers are assigned to 10 different squads with varying days off. Patrol Officers work 8 different beats and are stationed out of 4 different stations across the city (Central, South, Estrella, and North). In 2021 patrol officers responded to approximately 43,568 citizen generated calls for service and 17,118 officer generated calls for service. Patrol took approximately 3,507 part one offenses and 3,975 part two offenses. Patrol responded and took approximately 1,939 accident reports. The Avondale Police Department also provides public safety services to the City of Litchfield Park. The Litchfield Park Squad consists of 1 Sergeant and 6 Officers.







#### Special Investigations Bureau:



The Special Investigations Bureau is broken up into Traffic Officers, Community Action Team, Street Crimes Unit, and K9. The Special Investigations Bureau is comprised of 1 Lieutenant and 4 Sergeants. There are 4 Traffic oficers, 2 Street Crimes Detectives, 5 Community Action Team officers, and 4 K9 Officers. The Street Crimes Unit and Community Action Team are stationed out of the Brinker Station located in Old Town Avondale. The Traffic Unit is stationed out of the Northwest substation and the K9 Officers are stationed out of the Cashion Substation.



#### **Tactical Operations Unit:**



The Tactical Operations Unit is managed by 1 Lieutenant, 2 Sergeants, and 12 Officers. The unit has MATV and MRAP vehicles which are utilized for operations. TOU members are part-time and train once per month. TOU conducts high-risk search warrants, assists other areas of the department with special details such as the river bottom detail, work as the quick reaction force for Phoenix International Raceway races, and attend special events such as Kid Fest.





## **Support Services Division**



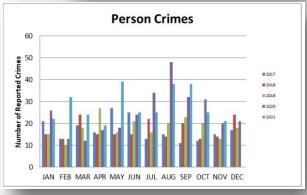
The Support Services Division is managed by Interim Assistant Director Mike Folia and contains the *Criminal Investigations Bureau*, *Communications Bureau*, *Detention Bureau*, *Professional Standards Bureau*, and *Records Bureau*.

#### **Criminal Investigations Bureau:**



The Criminal Investigations Bureau is broken up into Person Crimes, Property Crimes, and Special Victims and is comprised of 1 Lieutenant, 3 Sergeants, and 13 Detectives. Persons and Property Crime Units are stationed out of the Central Police Station while the Special Victims Unit is stationed at the Southwest Advocacy Center. In 2021 CIB was assigned 1202 cases. CIB cleared/closed 700 cases and inactivated an additional 616 cases. The Property and Evidence Room and Crime Analysis are also units within the Criminal Investigations Bureau. The Property and Evidence Room is at the Central Police Station and is approximately 20,000 square feet with room to grow. The Identification Unit is also under the Criminal Investigations Bureau.









#### **Detention Bureau:**

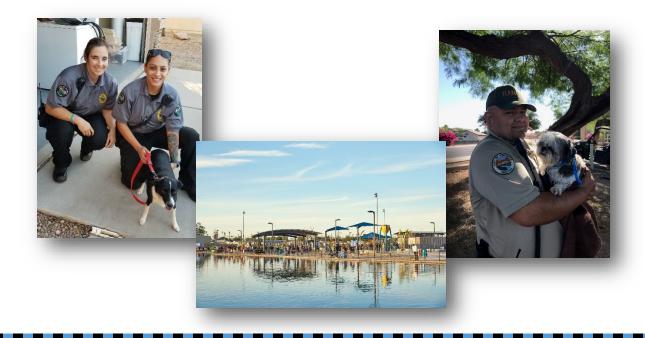


The Detention Facility is contained at the South Station and is managed by Detention Manager Martin Lopez. The Detention Unit is comprised of 2 Sergeants and 8 Detention Officers. In 2021 Detention Staff booked 1428 New Arrests, 225 other Agency Warrants, and 36 Juvenile Arrests, totaling 1689 bookings. There is also 1 Support Service Supervisor and 1 Support Service Officer who manage department vehicles and equipment.





The Animal Control Unit and Park Rangers fall within the Detention Bureau. There a 2 Animal Control Officers and 3 Park Rangers. The Animal Control Division has oversight of certain animal-related issues in the City. The Animal Control Division is committed to developing responsible pet owners through community education. They respond to, aggressive animals, animal bites, animal cruelty, injured animals, contained animals, and barking dogs. In 2021 Animal Control Officers responded to 1395 animal problems, 306 animal noise calls for service, 135 sick/injured animals, 46 animal cruelty calls, and 77 animal bite calls, totaling 1959 calls for service. Park Rangers are responsible for the City parks and are committed to providing a safe environment through 10 parks with diverse amenities for people of all ages and abilities to enjoy.



#### Professional Standards Bureau:



The Professional Standards Bureau is broken up into Training, Hiring, Volunteers in Police Services, School Resource Officer, Avondale Explorer Program, Victim Services, Neighborhood Resource Officer, and the Public Information Officer. There is 1 Lieutenant, 2 Sergeants and 2 Professional Staff supervisors who oversee different sections within the Professional Standards Bureau. There are 2 background and hiring Detectives, 1 training Officer, 1 victim advocate, 3 Neighborhood Resource Officers, and 5 School Resource Officers.





The Explorer program is an intensive, long-term process designed to assist youth in meeting the hiring requirements of local police departments. As the hiring standards for police employees are very high, the program seeks to select Explorers who can commit several years of study and participation in order to best achieve their career goals.



The Avondale Police Department's Volunteers in Police Service (V.I.P.S.) and Pets in Police Service (P.I.P.S) programs are under the Professional Standards Bureau and exemplify the mission of the department by "Serving with Honor" and playing a vital role in the successful operation of the department. Avondale V.I.P.S. opportunities include Patrol, Crime Analysis, Administration, Special Events, Property & Evidence, Victim Services, Crime Scene Technician, and much more! In 2021 VIPS volunteered a total of 2,993.75 hours. The current estimated national value of each Volunteer hour is \$29.95 (source: <a href="https://independentsector.org/value-of-volunteer-time-2022/">https://independentsector.org/value-of-volunteer-time-2022/</a>) which means last year the city saved \$89,662.81 by utilizing volunteers. As of 6/9/2022 there are 28 Volunteers.





Neighborhood Resource Officers (NRO) act as the "face" of the Department through positive and constant engagement by attending local, public events. Support of community events, schools and other public entities is essential in maintaining positive ties between the community and the Department. The Department has three Neighborhood resource officers.

The School Resource Officer Program is designed to form a partnership between the school administration, teachers, students, and the Police Department. The Department has five SRO's partnering with schools in the City of Avondale.



#### Records Bureau:



The Records Bureau has 1 Manager, 2 Supervisors, and 4 Records Clerks. The Records Bureau is responsible for managing the Police Department budget, police records, 20-day tow, the Spillman CAD Software, and UCR reporting. The Records Bureau also maintains the front lobby with community contact in person and by phone.



#### Communications Bureau:



The Communications Bureau is located at the Central Police Station and is managed by Interim Communications Manager Lidia Tsuma. There are 4 Communication Supervisors and 14 Dispatchers. In 2021 Communications processed a total of 146,080 calls. 47,776 were calls to 9-1-1 while 54,592 calls were placed to the non-emergency phone line and 13,096 were administrative calls.



## **Special Events:**

The Avondale Police Department takes pride in helping with special events throughout the year. Some of the events the police department takes part in are KidFest, Phoenix International Raceway, Creeping Cruz, Shop with a Cop, Coffee with a Cop, Read Across America, Special Olympics, WinterFest, and many many more!!























## **POLICE DEPARTMENT CONTACTS**

| Name                 | Title/Department   | Phone |
|----------------------|--|-------|
| Chief Memo Espinoza  | Chief of Police  | 7235  |
| Chief Dale Nannenga  | Public Safety Chief  | 7207  |
| Jonathan Martin      | Assistant Chief (Interim); Operations                                  | 7228  |
| Mike Folia           | Assistant Director (Interim); Support Services                         | 7363  |
| Kimberly Martinez    | Records/Finance  | 7204  |
| Lt. Olivia Contreras | Professional Services Bureau; Training/<br>Community Programs/VIPS/SRO | 7303  |
| Lt. Brandon Busse    | Property/Evidence; Criminal Investigations                             | 7290  |
| Lt. Bates            | Patrol/SWAT  | 7286  |
| Lt. Brittan          | Special Investigations; CAT, SCU, Traffic, K-9                         | 7393  |
| Lt. Hintz            | Patrol/Drone Program   | 7302  |
| Lt. Lopez            | Patrol/FTO   | 7307  |
| Martin Lopez         | Detention Manager; Animal Control, Park<br>Rangers, Detention          | 7276  |
| Lidia Tsuma          | Communications   | 7001  |
| Mary Gillespie       | Policy & Procedures/Accreditation Manager                              | 7395  |
| Sgt. Alt             | Internal Affairs Sergeant  | 7284  |
| Leah McCarthy        | Accountability Officer   | 7419  |
| Andrea Dumbrell      | Director of Human Resources (City)                                     | 2211  |

## **Accreditation Press Release**

## Avondale Police Department to be Assessed for Accreditation, Public Invited for Feedback

Avondale, AZ – A team of assessors from the Arizona Law Enforcement Accreditation Program (ALEAP) will be evaluating Avondale Police Department on August 3 and 4, 2022, to achieve accreditation through the Arizona Association of Chiefs of Police (AACOP).

All aspects of the Avondale Police Department's policies and procedures, management, operations, and support services will be evaluated, which must align with all ALEAP standards. Accreditation is a progressive and time-proven method of assisting law enforcement agencies in measuring and improving their overall performance.

ALEAP is intended to provide law enforcement agencies with an avenue for demonstrating that they meet commonly accepted best practices and industry standards for efficient, effective, productive, and quality operations. Accreditation is a voluntary program to provide public and professional recognition to agencies who prove they meet the standards of the program.

The Accreditation Program Manager for ALEAP is Kevin E. Rhea. "The assessment team is composed of law enforcement practitioners from similar Arizona law enforcement agencies. The assessors will review written materials, interview agency members, and visit offices and other places where compliance with the standards can be observed. Once the assessors complete their review of the agency, they will report to the full Commission, which will then decide if the agency is to be granted accredited status," Rhea stated.

As part of this final on-site assessment, employees and members of the general public are invited to provide comments to the Assessment Team. They may do so by telephone or email. The public may call (623)333-7899 on Wednesday, August 4<sup>th</sup>, between the hours of 9:00 am to 10:00 am. Email comments can be sent to kevin.rhea@azchiefsofpolice.org.

Telephone comments are limited to five (5) minutes and must address the agency's ability to comply with the Commission's standards. A copy of the standards is available for inspection at the Avondale Police Department Headquarters building located at 11485 W Civic Center Drive, Avondale, AZ 85323.

Anyone wishing to offer written comments about the Avondale Police Department's ability to comply with the standards for accreditation is requested to email the Accreditation Program Manager at kevin.rhea@azchiefsofpolice.org or write the Arizona Law Enforcement Accreditation Program at 75 E. Civic Center Drive, Gilbert, AZ 85296.

Accreditation is valid for a four-year period during which time the agency must submit annual reports attesting to their continued compliance with those standards under which it was initially accredited.

For more information regarding the Arizona Association of Chiefs of Police please visit: www.azchiefsofpolice.org.

## **Lodging Information**

#### Residence Inn Phoenix West/Avondale

Residence

**L** +1-623-666-6390

Studio, 1 King + sofa bed; complimentary breakfast

Check-in 3:00 pm Tuesday August 2, 2022

Check- out Noon Thursday August 4, 2022



#### **Confirmation Numbers:**

Lance Spivey - 76809149 Shane Sloma - 76809651

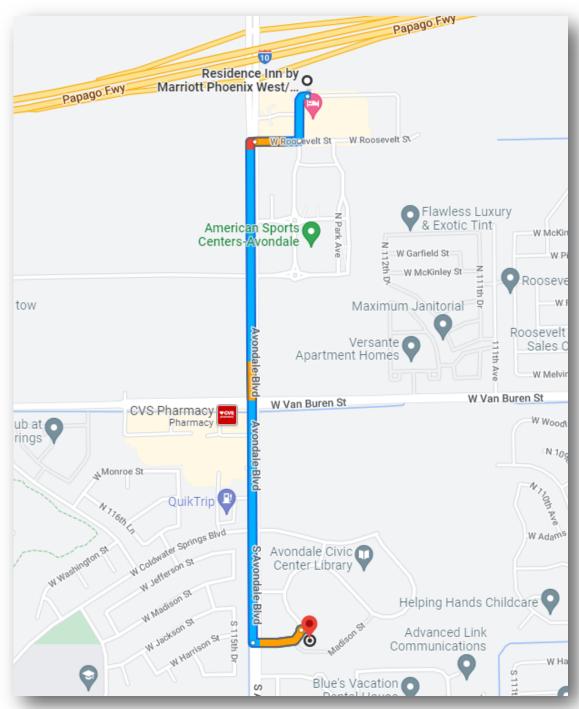
#### **Directions to the hotel:**

From Westbound I-10, take the Avondale Blvd exit South. Turn right at Roosevelt Street (the first stoplight) and then left past Culver's on Hilton Way. The hotel is past the curve on Hilton way on the left.



https://www.marriott.com/en-us/hotels/phxrv-residence-inn-phoenix-west-avondale/overview/

# Directions to the Police Department from Residence Inn



From the hotel, turn left onto Avondale Blvd and travel approximately 1.3 miles, pass the stoplight, and take second left onto Civic Center Drive. The police station is the first building on the right.